Please Remember

Recovery should be a group effort between the patient, family and health care team. If at any time during your visit you have questions or concerns, please ask to speak with a nurse leader they may be addressed immediately.

Unit Information

____________________________________________________
Unit Access Telephone Number
(Please call prior to visiting.)

____________________________________________________
Patient Room Number

Coronary Care Unit (CCU)
Progressive Cardiac Care Unit (PCCU)
Nurse Manager (518) 525-6780

Cardiovascular Intensive Care Unit (CVICU)
Progressive Care Unit (PCU)
Nurse Manager (518) 525-5081

Intensive Care Unit (ICU)
Nurse Manager (518) 525-1601

Visitor Guidelines for Critical Care Areas

Coronary Care Unit (CCU)
Progressive Cardiac Care Unit (PCCU)
Cardiovascular Intensive Care Unit (CVICU)
Progressive Care Unit (PCU)
Intensive Care Unit (ICU)
Welcome

Thank you for the opportunity to care for your loved one. We ask that you help us to give the best care in the safest environment possible by following our visitor guidelines.

Choose a Spokesperson

General visiting hours are from 9 am to 9 pm. We will ask patients and families to choose a spokesperson for the patient. If you would like information about a patient but are not the chosen spokesperson, you will be referred to the patient’s spokesperson. This protects patient privacy and promotes compliance with federal regulations.

Choose a Support Person

The patient will be allowed to choose one support person who will be welcome at St. Peter’s Hospital 24 hours a day. The support person must be at least 18 years old and does not have to be a relative, healthcare proxy, or legal representative. After 9 pm, the support person will be required to have an after hours visitation badge.

Visitor Guidelines

- Visitors are asked to call the unit from the waiting room to enter.
- Patients are allowed two visitors in their room at a time during general visiting hours. Exceptions will be made for a brief period at the time of admission and during bereavement.
- Visitors with respiratory symptoms, fever, rash, or diarrhea should NOT visit.
- Wash your hands before entering and after leaving a patient’s room. If your hands are not visibly soiled, and soap and water are not available, please use the antimicrobial hand gel in the hallways.
- Visitors are not allowed to eat or drink in the patient rooms.
- Plants, flowers, and balloons are not allowed in the patient rooms.
- For the safety of our patients and your children, we do not permit visitation from children under the age of 12.
- Rest is an important part of healing. Our goal is to keep the environment calm and quiet for all patients. If a patient is sleeping, please do not wake him or her.
- Visitors are not allowed to sleep in patient rooms. However, the chosen support person may remain in the waiting room after regular visiting hours, and may have short visits during the night.
- There may be times when visitors are asked to return to the waiting room in order to keep patient privacy and follow HIPAA rules.
- Cell phone usage is limited to within the patient’s room or waiting room.